



Frequently Asked Questions

Who is eligible to register for the Overcoming Barriers to Safe Opioid Prescribing online module?

At this time, NOSM faculty and all primary care providers (physicians and nurse practitioners), residents and medical learners in Northern Ontario are able to register for the online module.

What is the cost for the program?

The module registration fees are currently being waived.

How do I register for the online learning module?

To register, please complete the registration form found [here](#).

Do I need to create an account to access the program?

If you have an existing NOSM account (faculty, resident, or medical learner), you can access the program with your NOSM username and password after registering [here](#). Note that you can register with your preferred email address to receive correspondence, but will need your NOSM account details to access the learning platform (myCurriculum).

If you do not have an existing NOSM username and password, please register [here](#). Our team will create your account and send you login details. Please register with a monitored email account.

How do I register for the Community of Practice workshops?

The community of practice workshops are no longer being offered.

How do I access the program after registering?

There are several pathways to access the module and COP portal.

- 1) Through the [NOSM website](#)
 - a. Click on myNOSM
 - b. Under Faculty, select myCurriculum

- c. Enter your NOSM username and password when prompted
 - d. Click on Continuing Education & Professional Development
 - e. Click on Overcoming Barriers to safe Opioid Prescribing Program
- 2) Through NOSM [CEPD's website](#)
- a. Under Online Programs, Select Overcoming Barriers to Safe Opioid Prescribing
 - b. Click on "Access Program" button
 - c. Enter your NOSM username and password when prompted
 - d. Click on Continuing Education & Professional Development
 - e. Click on Overcoming Barriers to safe Opioid Prescribing Program
- 3) Through the Overcoming Barriers to safe Opioid Prescribing [webpage](#)
- a. Click on the "Access Program" button
 - b. Enter your NOSM username and password when prompted
 - c. Click on Continuing Education & Professional Development
 - d. Click on Overcoming Barriers to safe Opioid Prescribing Program

What do I do if I have forgotten my username or password?

Please contact NOSM's IT Service Desk.

- Business Hours: Monday to Friday 9 am–4 pm, excluding statutory holidays
- Toll free: 1 800 461 8777, Select *Option 1, Option 7, Option 1 or 2*

I did not receive my confirmation email when I registered. What should I do?

Please check your spam mail. If the confirmation email is not there, please email us at safeopioidrx@nosm.ca. Please indicate your name and email address with which you registered.

I registered for the module and my login username and/or password does not work. What should I do?

If you registered for the course twice in error, please notify our team at safeopioidrx@nosm.ca to have one of the registrations removed. For any difficulties related to usernames and passwords, please contact NOSM's IT Service Desk.

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When I tried to access the module I was prompted for a self-enrolment key ID. Where do I find this?

Please ensure that you have registered for the program as the enrolment key ID is provided in the confirmation email. If you are unsure if you have registered, please contact us at safeopioidrx@nosm.ca

If you have already registered and are now trying to access the program, please refer to the confirmation email sent to the email address with which you registered. If you did not receive the confirmation, please check your spam folder or contact us at safeopioidrx@nosm.ca .

Is there a time limit to complete the course?

There is no time limit to complete the module.

How long will the course material remain available?

At this time, all program materials are available indefinitely. To access the modules or resources, login using your NOSM username and password [here](#).

Is the program accredited?

Yes. Please see the information below for details.

This one-credit-per-hour Group Learning program meets the certification criteria of the College of Family Physicians of Canada and has been certified by the Continuing Education and Professional Development Office at the Northern Ontario School of Medicine for **up to 4 Mainpro+ credits**.

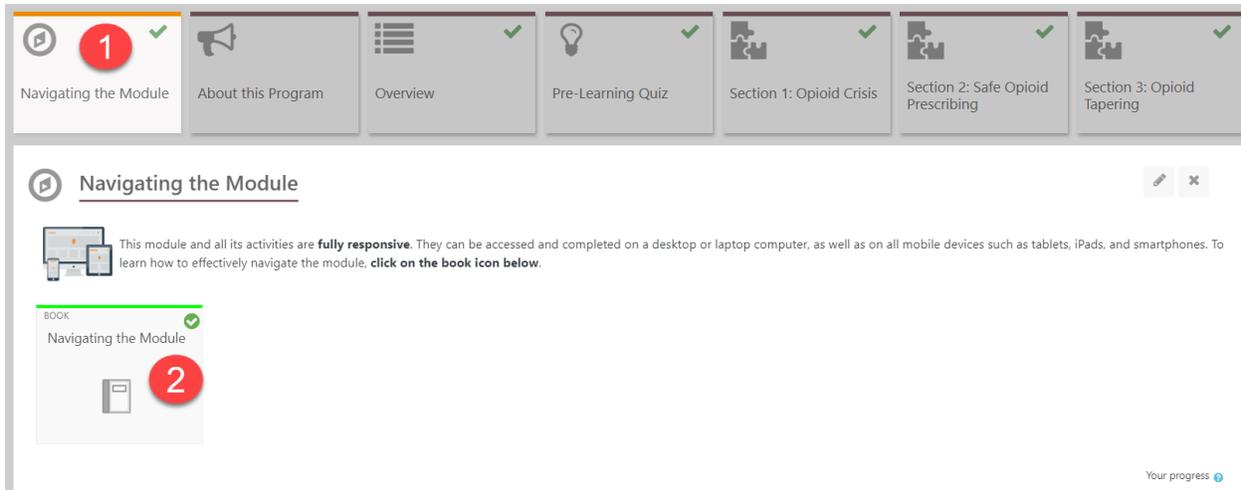
This event is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, and approved by the Continuing Education and Professional Development Office at the Northern Ontario School of Medicine. You may claim a maximum of 4 hours. Credits are automatically calculated.

When will I receive my credits?

Certificate of completions are issued regularly. Please use this certificate to claim credit hours. If you require a certificate immediately, please contact us at safeopioidrx@nosm.ca

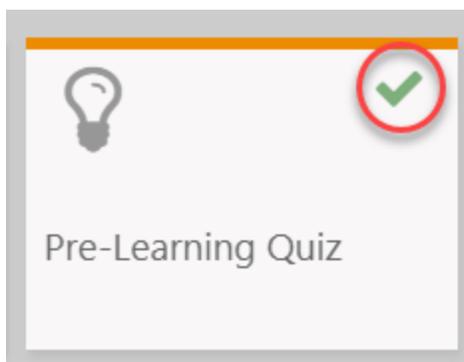
How do I navigate the online learning platform?

When you enter the module, please click on the tile titled "Navigating the Module", as seen below, for a tutorial.



How is my completion of learning activities recorded/tracked?

Within the module, you will track completion of the various activities by clicking on the check mark in the upper right corner of each tile. Our team confirms completion of the quizzes and surveys to ensure all requirements are met to receive a certificate of completion.



I am having technical difficulties with the program or course materials. What do I do?

For issues related to course materials, quizzes, tracking or certificates, please email our team at safeopioidrx@nosm.ca or call us during regular business hours at our toll free number: 1-800-461-8777 ext. 7464

For other technical issues, forgotten login information or passwords, please contact NOSM's IT Service Desk.

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