

April 15, 2020 - Statement on the AFMC Student Portal

Visiting electives are suspended until September 26, 2020. Currently, students are unable to submit applications on the AFMC Student Portal. No decision has been made on when the portal will re-open. It will reopen 16 weeks before visiting electives are offered by the faculties.

We understand the concern these disruptions may cause, and we ask that students regularly check the [AFMC Student Portal](#) for updates as they become available.

FAQs

1. Can I apply for a visiting elective?

The undergraduate medical education deans decided to suspend visiting elective applications until September 26, 2020 due to the COVID-19 pandemic.

2. Are medical schools cancelling all visiting electives?

Medical schools are cancelling visiting electives until September 26, 2020. Any outstanding application in the AFMC Student Portal has been canceled, including all confirmed, offered, and pending electives. Elective coordinators will contact all students impacted by the cancellations. If you are uncertain about your situation, please review your host school's information available on their Portal institution profile.

3. When the Portal re-opens, will I be guaranteed my original, confirmed elective and/or my “place in line” if my elective was still pending?

As it is not possible to know what each school's – home school or host school – electives scheduling or capacity will look like in the Fall, all elective bookings will be cancelled. Host schools can not guarantee that a confirmed elective can be rebooked. Once the Portal re-opens, students will need to resubmit their applications for any elective between now and September 26, 2020.

4. Is the AFMC refunding Portal registration fees for cancelled electives?

AFMC may provide refunds to international students who were unable to complete all of their visiting electives in Canada due to COVID-19. International students should contact service@afmcstudentportal.ca.

Canadian students will not receive a refund for their Portal registration fee as they have used the Portal for a visiting elective in the past or will use the Portal for future visiting electives.

5. Are medical schools refunding all school application fees for cancelled electives?

Schools will communicate their refund policy to all students whose electives were cancelled due to COVID-19. If you have any questions, please review your host school's information available on their Portal institution profile.

6. Who should I contact if I have any questions or concerns about my visiting electives?

You should check the portal News section first. For any additional questions or concerns regarding visiting electives and COVID-19, please contact the Portal Help Desk at service@afmcstudentportal.ca. No reply will be provided to queries requesting information that is already available on the Portal COVID-19 page at <https://www.afmcstudentportal.ca/covid-19> If you receive a notification that your ticket was closed with no response, please review the Portal COVID-19 page. Please ensure you review the information regularly. Your elective status can be monitored on the portal. Please allow time for schools and AFMC to work through this unprecedented cancellation process.

7. When will electives and the Portal re-open again?

No decision has been made on when the portal will re-open. It will reopen 16 weeks before visiting electives are offered by the faculties.