McMaster Premium Literature Service (PLUS): An Evidence-based Medicine Information Service Delivered in Collaboration with the Northern Ontario Virtual Library

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Accessing the Evidence

- Rapid growth of clinical literature
- Physicians lack skills and time for searching and appraisal
- Few tools proven to help in Evidencebased Medicine (EBM) information access



McMaster **P**remium Literature **S**ervice (PLUS)

- Funded by Ontario Ministry of Health
- In collaboration with NOVL
- For physicians in the North (primary care, internal medicine)
- Keep up-to-date with new research
- Email alerts & searchable PLUS database

Northern Ontario Virtual Library (NOVL)

- Users: Northern clinical practitioners
- Virtual, 24/7 access
- Biomedical databases, full text journals, textbooks (Ovid, Stat!Ref, eCPS)
- Training and on-going user support
- Operated: NOMEC and NOMP



Trial Recruitment

- Email, surface mail, fax, presentations, NOVL registration form
- Inclusion criteria:
 - Active email account
 - Stable, active clinical practice in Gen/IM
 - Northern Ontario (NOVL eligibility)

Trial Interface Offerings

Baseline period: 5 months - NOVL access

Self Serve Version	Full Serve Version
• Ovid	Ovid
Stat!Ref	Stat!Ref
• EBM Resource Guide	EBM Resource Guide
	Email Alerts Search Engine



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Participant Demographics

- 150 male, 53 female
- Mean age: 43.9 y
- Mean year of graduation:1989
- General Practice/ Family Practice (48%); Emergency Medicine (41%)
- High speed internet: home (55%); office (44%); clinic (33%); hospital (62%)

Trial Outcomes

- Frequency of logins
- Satisfaction with PLUS features
- Specific resource and feature use
- Determinants of use
- Number of new participants

Data Collection

- Automatic tracking of login and link selection
- Online in-system questionnaires
- Post session emailed surveys
- Ovid Stats tool





Study Limitations

- Generalizability of findings to other settings?
- Data collection precluded other information seeking
- Low response rate to satisfaction-related questionnaires
- No direct measure the information applied to clinical care

Conclusion

- PLUS: robust, customizable information delivery service
- Ongoing data analysis: satisfaction, specific resource use, effect on clinical practice
- Trial results → best design features for information delivery to physicians in remote and rural environments

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