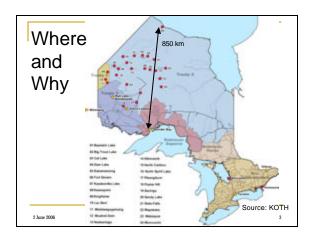
### Factors explaining telehealth uptake in First Nations communities

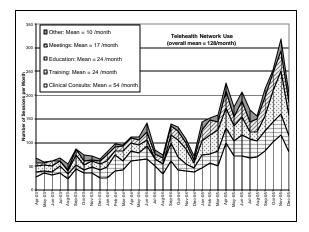
John C. Hogenbirk, CRaNHR Ricardo Ramirez, Univ. Guelph Raymond W. Pong, CRaNHR Kevin Houghton, KOTH Brian Walmark, KORI Donna Williams, KOTH

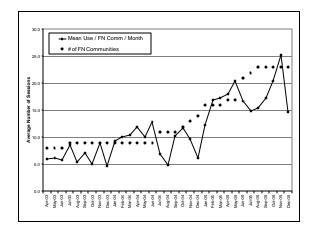
#### Background

- Telehealth or telemedicine has been in NW Ontario since 1960s.
- KOTH/NORTH Network expansion project ran Sep. 2003-March 2006.
  - Built on previous projects
  - Continues to operate
- Telehealth = using telecommunications and information technologies to provide health and health education services over distance and time.

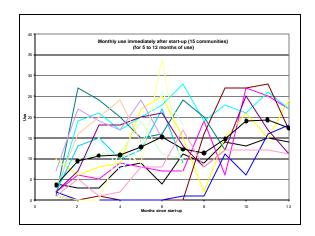
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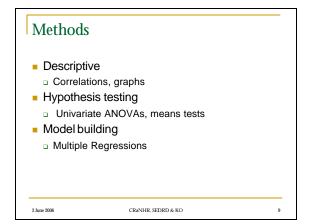


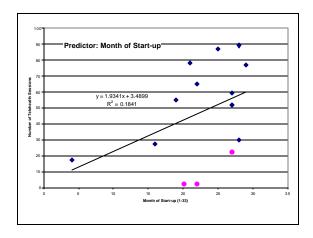
# Froject 9 communities had service prior to expansion we have start-up data for 1 community 15 communities started the service we have start-up data for 14 of these communities Overall: we have start-up data for 15 communities

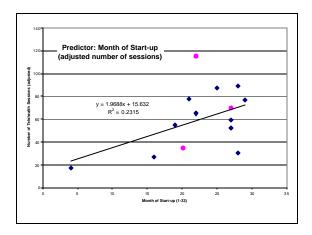


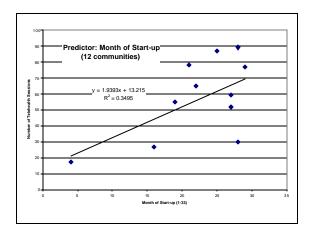
## What factors could predict uptake? Uptake = use in 1st 5 months after start-up Project development factors Stage in expansion project (early vs. late) Human behaviour/relationship factors Relationships among and between tribal councils, communities, providers, agencies Workload/stress/personal issues Socio-economic and demographic factors Population size, percent female Remoteness (distance, ease of travel) Health status & well-being

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#### Results

#### Findings similar for:

- (1) Total, (2) Adjusted Total, & (3) Total for 12 communities
- (A) Descriptive, (B) Hypothesis testing & (C) Model building

With some exceptions

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#### Results Summary-1

Factor	Relationship to # sessions	Exceptions?
# of Months	Positive – moderate	Strong for 12 FNs
Remoteness	Negative – weak	
Closer to Geraldton or Sioux Lookout?	No relationship	Higher mean use for communities closer to Geraldton Adj, 12 FN

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#### Results Summary-2

Factor	Relationship to # sessions	Exceptions?
% Female	Positive – very weak	Negative – weak Adj, 12 FNs
Population Size	Negative - weak	

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#### Results Summary-3

Factors that were not good predictors:

- Tribal Council affiliation (4 groups)
- Nearest population centre
  - $\hfill\Box$  Thompson, MB vs. Thunder Bay, ON

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#### Limitations

- 15 communities (3-4 outliers)
- Unable to obtain community-level data on
  - Health status
  - Well-being
  - Health behaviour
- Interaction between/among factors not fully assessed

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#### Conclusions-1

- Anecdotal evidence for the importance of human and political factors
  - Attitude, workload, stress of health & social care workers in the community affected use
  - Policy issues affected use
- Are these factors predictive?

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#### Conclusions-2

#### **Predictive Factors**

- Month of start-up—a Program Development Factor—was the best predictor of use in the 1st 5 months
- Remoteness Factors were weak predictors
- Demographic Factors (population size, % female) were weak predictors

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#### Acknowledgements

- Keewaytinook Okimakanak (Northern Chiefs Council), Balmertown
- KO Telehealth & KO Research Institute
- K-Net & NORTH Network
- Providers, educators and the members of First Nations communities, government agencies and health care organizations.

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#### Thank you

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